

- 1) Do You design websites where financial transactions can be made? YES/NO

If YES please provide the 5 largest sites (based on the client's annual turnover from the site)

Client	Web Address	Annual Turnover	Your Fee
		£	£
		£	£
		£	£
		£	£
		£	£

- 2) Do You provide web hosting services? YES/NO
If NO please proceed to question 7

- 3) Do You host sites on Your own servers or a third party's? OWN/THIRD PARTY

If a third party, please provide full details and confirm whether the contract terms used with clients always mirror those used with the hoster?

- 4) Do You provide Web Hosting for sites where financial transactions can be made? YES/NO

If YES please provide the 5 largest sites (based on the client's annual turnover from the site)

Client	Web Address	Annual Turnover	Your Fee	Hosted on Own or 3rd Party Servers
		£	£	
		£	£	
		£	£	
		£	£	
		£	£	

- 5) Please describe the procedures for identifying that a complaint has been made or received about the content of any website you have been involved as well as procedures for removing such content and issuing an apology where appropriate:

- 6) Do You provide Web Hosting for sites where messages can be posted by users (e.g. Bulletin board, Chat forum or Newsgroup)? YES/NO

If YES please provide details of all sites:

Client	Web Address	Description of Users and Site Content	Your Fee
			£
			£
			£
			£
			£

7) Do You register Domain Names? YES/NO
If NO please proceed to question 11

8) How many domain names do You register per annum?

9) Do You register domain names for anyone other than clients for whom You design websites? YES/NO
If YES please provide full details:

10) Do You retain responsibility for renewing domain names? YES/NO

If YES please provide full details of Your procedures and diary systems in place to ensure that Domain Names are not allowed to lapse without Your client's knowledge and consent:

11) Do You exclude liability within Your standard terms and conditions for loss of turnover, sales, revenue, profits or indirect, consequential or special loss? YES/NO

12) Do You obtain appropriate indemnities from Your clients under Your standard terms and conditions for Any claims made against you arising from the content of Your client's web sites? YES/NO

If NO to either question 11 or 12 please provide full details:

DECLARATION

I/we declare that, after full enquiry, the contents of this questionnaire are true and that I/we have not misstated, omitted or suppressed any material fact or information. I/we agree that this proposal together with any other information supplied by me/us shall form the basis of any contract of insurance which may be effected.

If there is any material alteration to the facts and information which I/we have provided or any new material matter arises before the completion of the contract of insurance, I/we undertake to inform Underwriters.

I/we hereby consent to any information I/we have provided being processed by you for the purposes of providing insurance and claims handling, which may necessitate sharing such information with third parties. Manchester Underwriting Management Ltd. may use this information for marketing (by post, telephone, e-mail or fax) subject to the conditions of the Data Protection Act.

Signature of Principal:

Date:

A copy of this questionnaire should be retained by you for your own records.